# Hao/H-ow/ting Gao

#### **EXPERIENCE**

# UI/UX Designer | Ross + Tech Jam

Oct. 2022 - Dec. 2022, Ann Arbor

- Conducted user research through various methods (primary and secondary research, information architecture, and journey maps) to understand the problem and user needs.
- Collaborated with 2 former venture capitalists and targeted a \$66B market to set our value chain and build cross-platform user profiles.
- Constructed wireframes and hi-fi prototypes in Figma to collect design feedback from users.

# Product Designer | Creator

Sep. 2022 - Dec. 2022, Ann Arbor

- Designing a comprehensive platform for influencers to analyze traffic data from multiple social platforms and manage their sponsors and profiles.
- Analyzing user research data via four interviews, three storyboards, two personas, and scenarios.
- Constructed wireframes and hi-fi prototypes to collect feedback from users.

# Summer Intern | Matthaei Botanical Gardens and Nichols Arboretum

May. 2022 - Aug. 2022, Ann Arbor

- Used ecological restoration techniques to care for unique ecosystems, such as chemical and mechanical removal of invasive species.
- Manage and trim paths for visitors and build outdoor classrooms and gardens for Ann Arbor nursery.

#### Landscape Architect Intern | McGregor Coxall

Feb. 2021 - May. 2021, Shenzhen

- Finished four different scales real projects in three months, two international competitions, one road design, and one skateboard park design.
- Completed assigned duties and consistently produced high volumes of work to support daily Rhino3D models and Lumion rendering effects needs.

#### PROJECT

#### Graduate UX Consultant | UM OARS

Client: UM STAMP, Sep. 2022 - Dec. 2022, Ann Arbor

- Researched and wrote reports on system background and mechanism.
- Conducted 10 hours of interviews to study the clients' problems in context.
- Created 350 affinity map notes to analyze the qualitative data
- Brainstormed suggestions and drafted reports to improve the workflow and UX usability of the client's problems.

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# EDUCATION

### **University of Michigan**

Sep. 2021 - Dec. 2024, Ann Arbor M. S. in Information, User-centered agile development track GPA: 3.9/4.0

M.L.A. in SEAS, Landscape Architecture GPA: 3.9/4.0

#### Southwest University

Sep. 2017 - Jun. 2021, Chongqing

B. E. in Landscape Architecture GPA: 3.3/4.0

#### SKILLS

Competitive Analysis Heuristic Evaluation Journey Mapping Storyboard Wireframing Information Architecture Flowchart Prototyping Usability Testing Interaction Design UI Design User Research

#### TOOLS

Figma Sketch Photoshop Illustrator InDesign Adobe XD Miro HTML5 & CSS 3 Python JavaScript Rhino3D